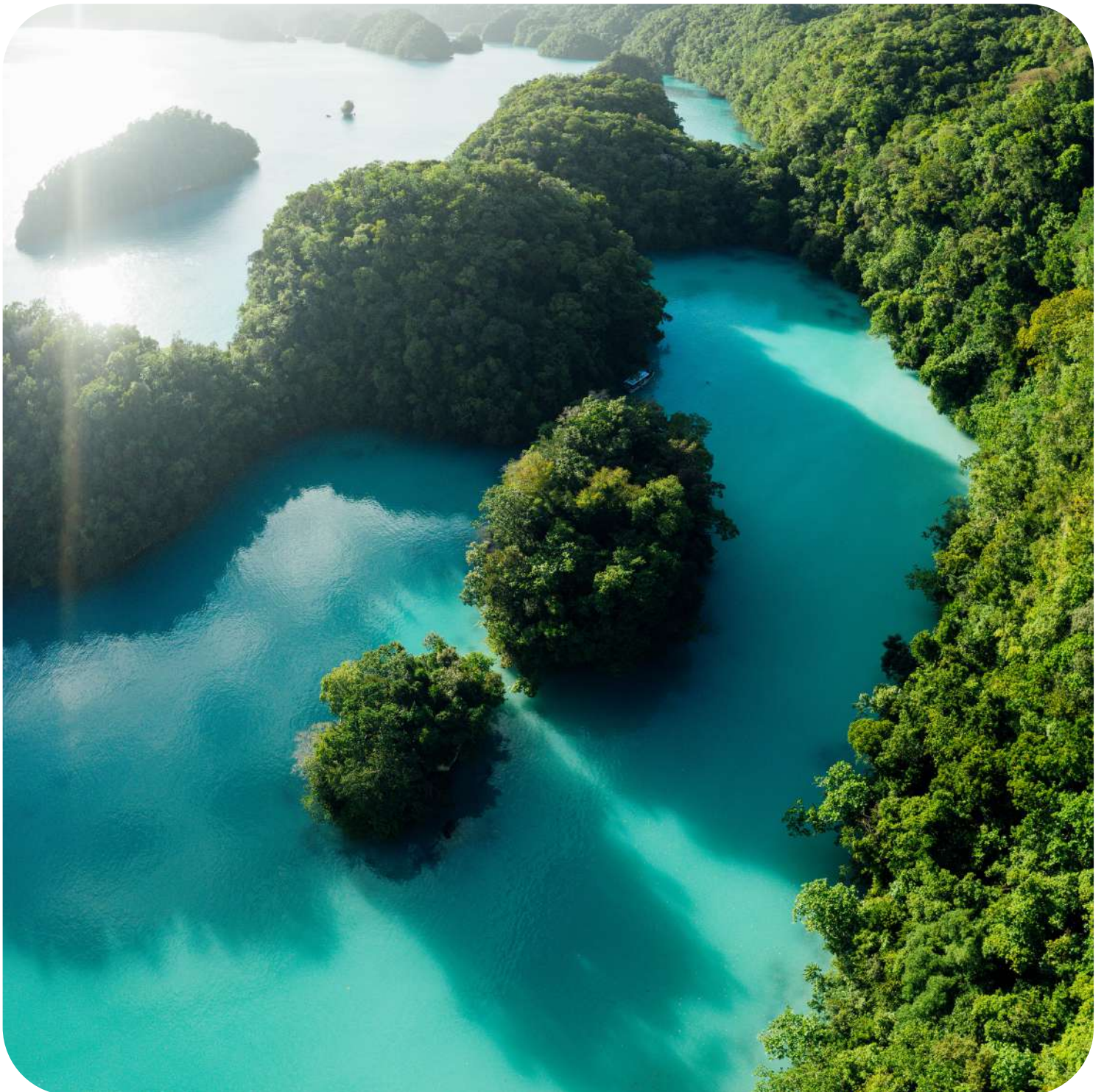




⊕ VISITOR ARRIVAL STATISTICS
2020 REPORT ⊕





PLEASE NOTE: Due to a change in PVA data source, starting in October 2016, and until further notice, PVA will be reporting its visitor arrival statistics based solely on NATIONALITY and VISITORS. PVA uses actual data based upon arrivals and departures, current month uses averages for visitors that have not departed yet. This information will be updated on next month's stats report.

ARRIVALS BY CALENDAR YEAR

CY2019 vs. CY2020 MONTHLY, BY KEY MARKETS

2019	January	February	March	April	May	June	July	August	September	October	November	December	Totals
JAPAN	1,959	2,060	2,437	1,763	1,291	657	1,093	2,120	1,469	923	1,423	2,547	19,742
SOUTH KOREA	1,171	1,037	1,092	810	1,098	660	774	1,058	659	698	1,309	1,518	11,884
TAIWAN	923	1,095	1,195	1,104	1,395	1,402	1,700	1,669	1,254	1,303	1,335	1,103	15,478
CHINA	2,083	4,070	2,559	3,196	2,500	2,330	2,333	2,592	2,023	1,911	2,222	2,328	30,147
USA/CANADA	627	703	834	779	610	626	727	536	643	718	620	782	8,205
EUROPE	312	439	485	369	187	122	165	187	169	278	606	417	3,736
OTHERS	284	372	465	418	421	310	292	382	516	365	468	566	4,859
Total	7,359	9,776	9,067	8,439	7,502	6,107	7,084	8,544	6,733	6,196	7,983	9,261	94,051
Y-on_Y change	-30%	-21%	-18%	-18%	-2%	-25%	-21%	-23%	-5%	-0.4%	35%	33%	-11.5%

CY2019
94,051
-11.5%
% from LY

2020	January	February	March	April	May	June	July	August	September	October	November	December	Totals
JAPAN	2,205	2,283	1,264					2			4	4	5,762
SOUTH KOREA	1,326	888	488										2,702
TAIWAN	1,348	834	326	5			1	14	10	4	15	6	2,563
CHINA	3,117	125	58							1			3,301
USA/CANADA	922	644	292			1	19	13	4	9	1	1	1,906
EUROPE	514	547	178					1		1			1,241
OTHERS	383	292	140		1	3			65		1		885
Total	9,815	5,613	2,746	5	1	4	20	30	79	15	21	11	18,360
Y-on_Y change	33.4%	-42.6%	-69.7%	-99.9%	-100.0%	-99.9%	-99.7%	-99.6%	-98.8%	-99.8%	-99.7%	-99.9%	-80.5%

CY2020
18,360
-80.5%
% from LY

SUMMARY

With the ongoing COVID-19 pandemic and restrictions of inbound flights since March 2020, arrivals for the year 2020 represent a -80.5% decrease compared to last year, 2019.

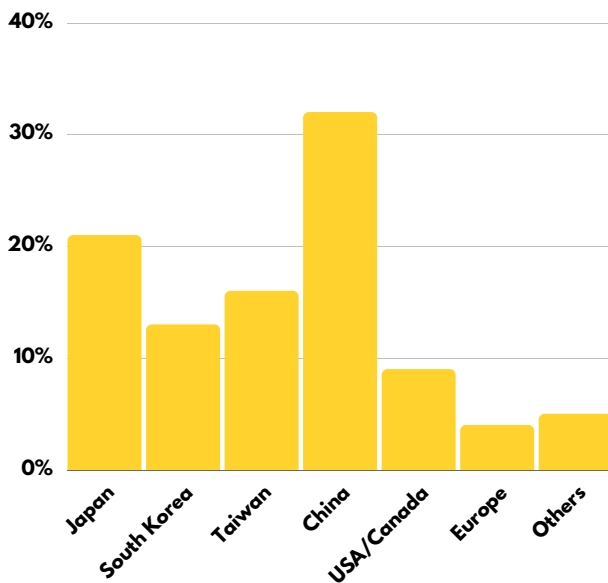
Total visitors for the year 2020 totaled at 18,360.

Visitors from April - December 2020, excluding residents, students, employment, flight crews and transits, were specialists, mainly from Taiwan, Japan, and North America.

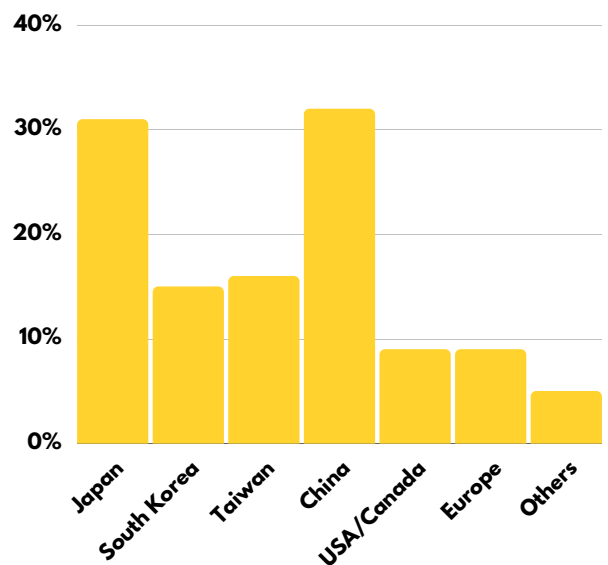
**All scheduled and charter flights have ceased their operations since April 2020 **

Market Share

CY2019



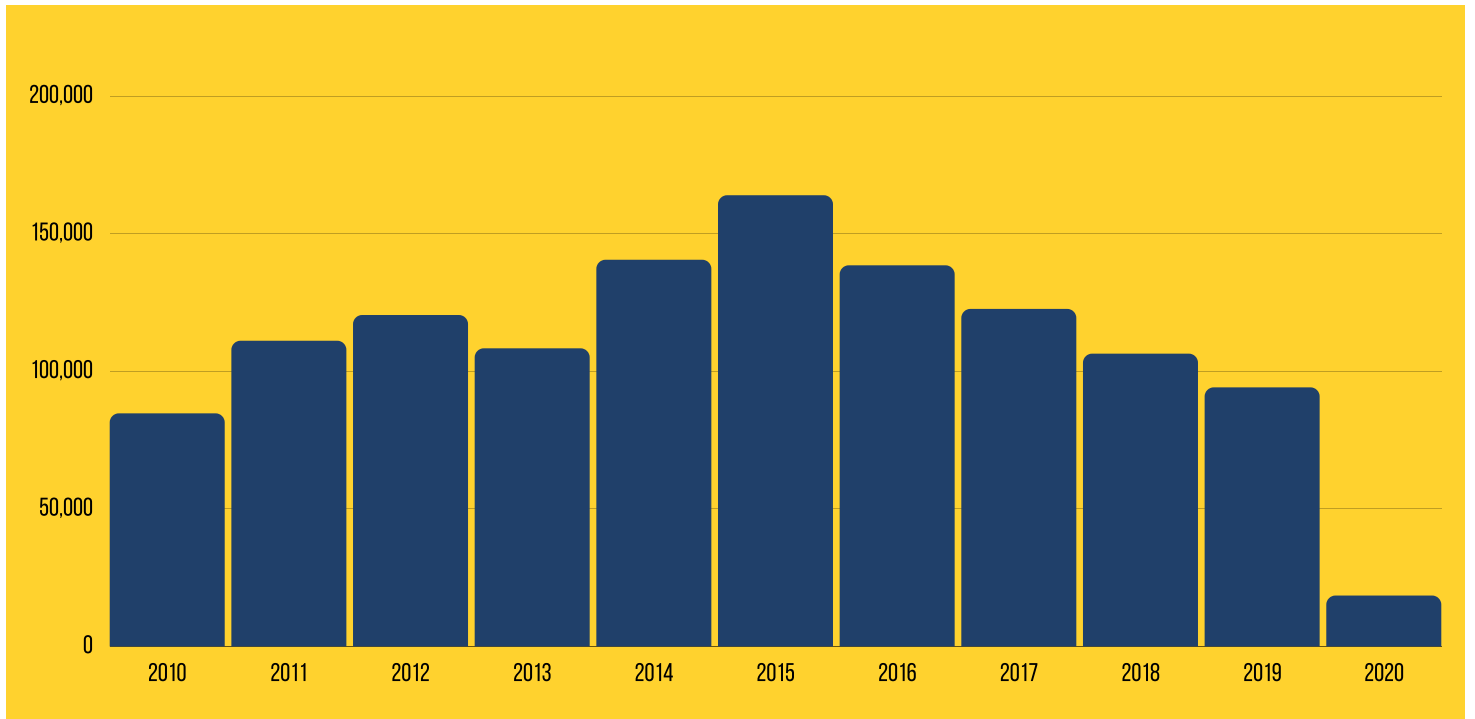
CY2020



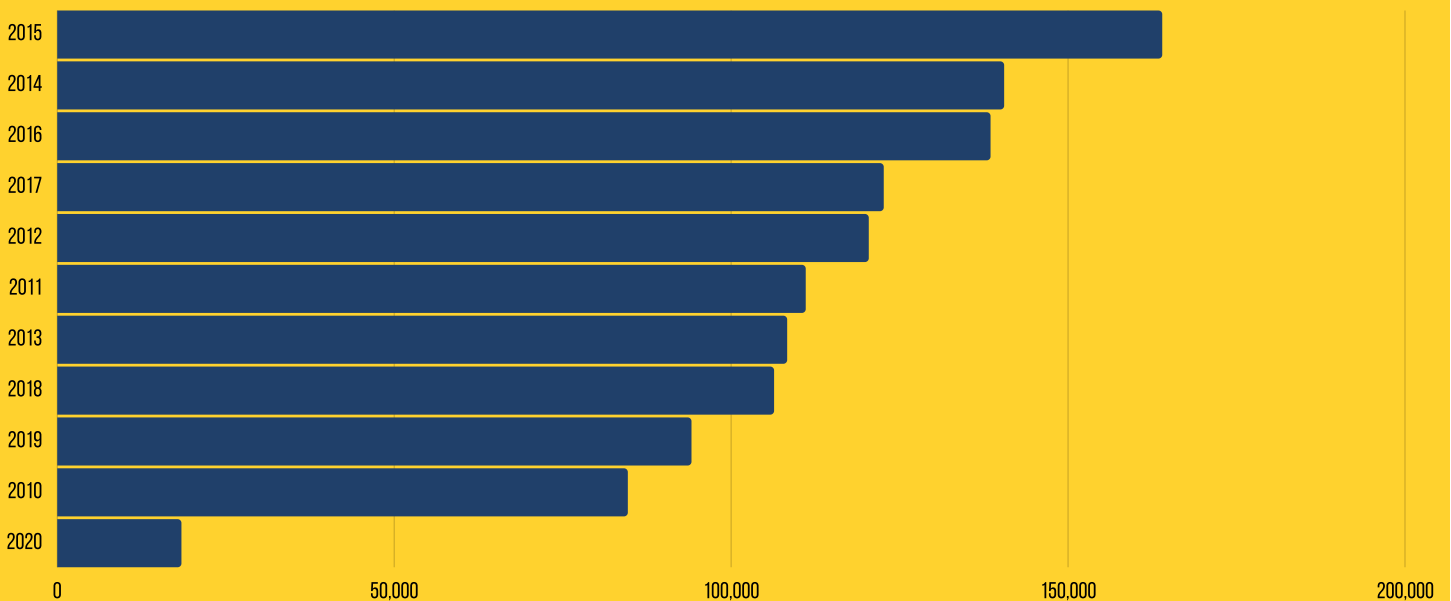
PAST TEN YEARS

CY2010-CY2020 COMPARISONS

Year	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total
2010	6,829	8,594	7,701	5,119	5,444	4,458	9,782	9,005	7,102	6,693	6,028	7,849	84,604
2011	9,630	8,846	7,637	8,078	7,334	7,616	11,245	12,494	10,453	8,375	8,823	10,473	111,004
2012	11,174	11,349	10,063	8,507	7,845	9,845	11,653	11,866	8,955	8,783	9,777	10,543	120,360
2013	10,161	10,931	10,621	7,394	6,204	7,018	9,384	10,506	9,501	8,493	8,057	9,980	108,250
2014	10,933	11,125	10,959	8,875	8,690	10,488	12,331	13,880	11,863	11,843	14,020	15,443	140,450
2015	14,881	17,742	14,961	12,844	12,704	12,840	12,838	15,579	13,072	12,446	11,423	12,579	163,909
2016	14,183	14,137	12,249	10,665	9,603	11,381	12,494	13,287	12,187	8,988	9,384	9,872	138,430
2017	11,654	10,026	8,886	9,882	9,018	10,108	12,295	13,156	8,796	9,622	9,378	9,761	122,582
2018	10,465	12,418	11,024	10,337	7,651	8,176	9,009	11,091	7,033	6,217	5,905	6,983	106,309
2019	7,359	9,776	9,067	8,439	7,502	6,107	7,084	8,544	6,733	6,196	7,983	9,261	94,051
2020	9,815	5,613	2,746	5	1	4	20	30	79	15	21	11	18,360



RANKING



ARRIVALS BY FISCAL YEAR

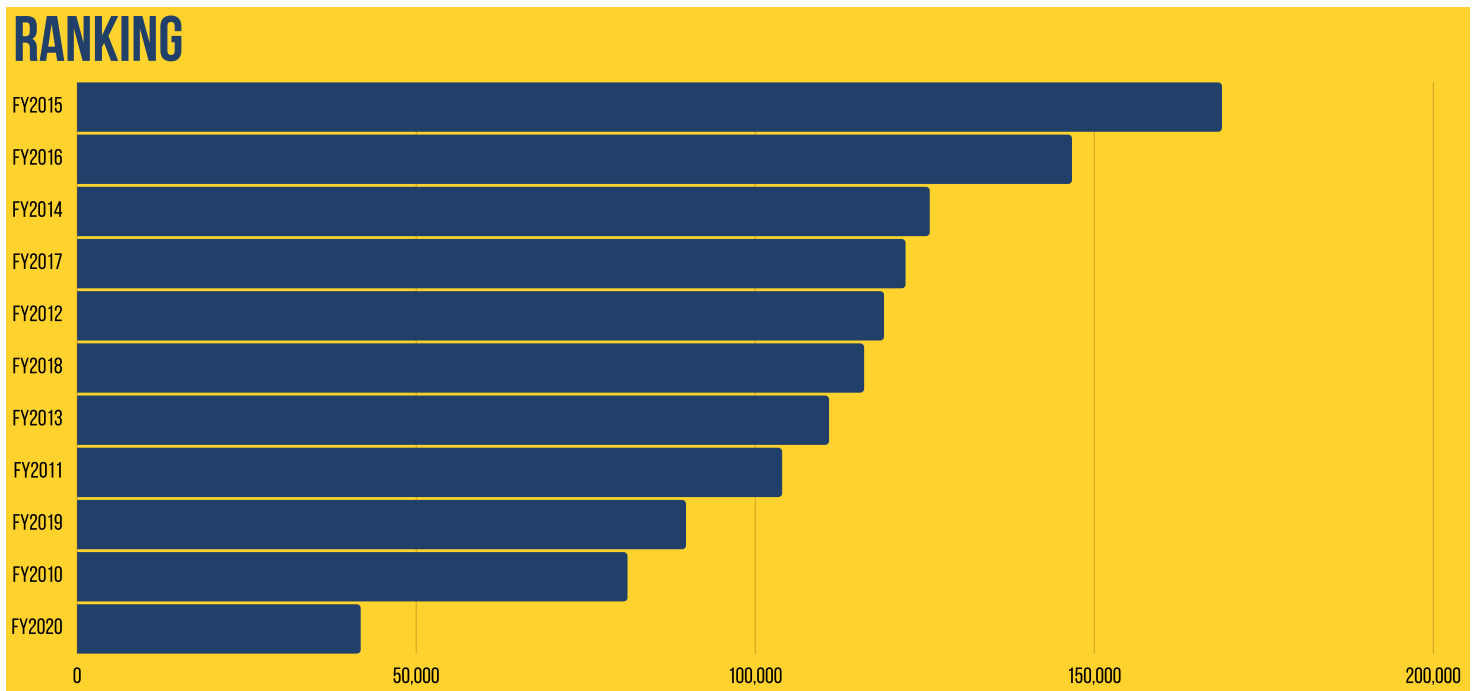
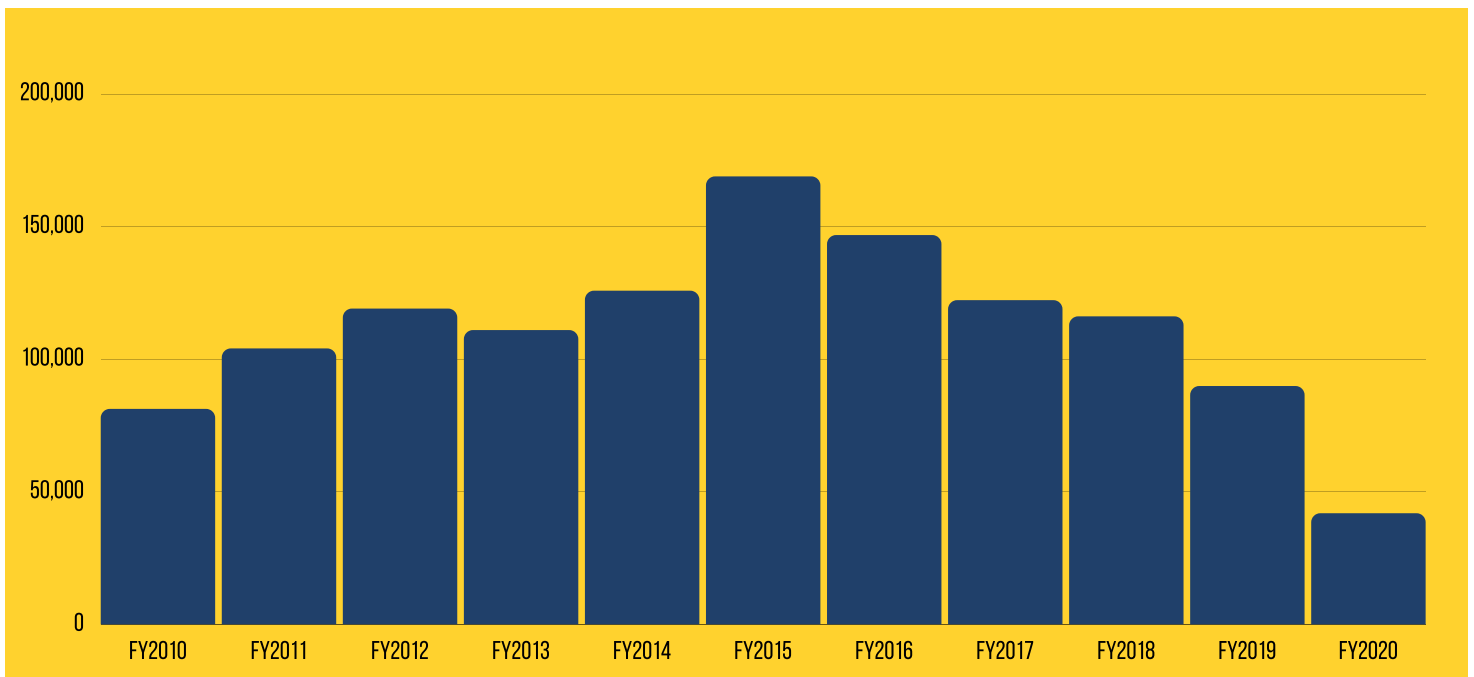
FY2019 vs. FY2020 MONTHLY, BY KEY MARKETS

FY 2019	January	February	March	April	May	June	July	August	September	October	November	December	Totals
JAPAN	1,025	1,502	2,261	1,959	2,060	2,437	1,763	1,291	657	1,093	2,120	1,469	19,637
SOUTH KOREA	1,047	1,059	1,104	1,171	1,037	1,092	810	1,098	660	774	1,058	659	11,569
TAIWAN	751	777	800	923	1,095	1,195	1,104	1,395	1,402	1,700	1,669	1,254	14,065
CHINA	2,028	1,281	1,509	2,083	4,070	2,559	3,196	2,500	2,330	2,333	2,592	2,023	28,504
USA/CANADA	500	604	643	627	703	834	779	610	626	727	536	643	7,832
EUROPE	585	366	400	312	439	485	369	187	122	165	187	169	3,786
OTHERS	285	317	271	284	372	465	418	421	310	292	382	516	4,333
Total	6,221	5,906	6,988	7,359	9,776	9,067	8,439	7,502	6,107	7,084	8,544	6,733	89,726
Y-on_Y change	-35%	-37%	-28%	-30%	-21%	-18%	-18%	-2%	-25%	-21.4%	-23%	-5%	-22.6%

FY2019
89,726
-22.6%
% from LY

FY 2020	January	February	March	April	May	June	July	August	September	October	November	December	Totals
JAPAN	923	1,423	2,547	2,205	2,283	1,264	-	-	-	-	2	-	10,647
SOUTH KOREA	698	1,309	1,518	1,326	888	488	-	-	-	-	-	-	6,227
TAIWAN	1,303	1,335	1,103	1,348	834	326	5	-	-	1	14	10	6,279
CHINA	1,911	2,222	2,328	3,117	125	58	-	-	-	-	-	-	9,761
USA/CANADA	718	620	782	922	644	292	-	-	1	19	13	4	4,015
EUROPE	278	606	417	514	547	178	-	-	-	-	1	-	2,541
OTHERS	365	468	566	383	292	140	-	1	3	-	-	65	2,283
Total	6,196	7,983	9,261	9,815	5,613	2,746	5	1	4	20	30	79	41,753
Y-on_Y change	-0.4%	35.2%	32.5%	33.4%	-42.6%	-69.7%	-99.9%	-100.0%	-99.9%	-99.7%	-99.6%	-98.8%	-53.5%

FY2020
41,753
-53.5%
% from LY



ARRIVALS BY COUNTRY GROUP

TOTALS 2019 vs. 2020

	2019	2020
Asia	79,667	14,780
Japan	19,742	5,762
Korea, Republic of	11,884	2,702
Taiwan, Republic of China	15,478	2,563
China	30,147	3,301
Hong Kong, Special Administrative Region of China	-	-
Macao, Special Administrative Region of China	-	-
Bangladesh	-	-
Indonesia	152	53
India	64	8
Malaysia	260	60
Philippines	1,180	222
Singapore	179	29
Thailand	214	44
Asia-Other	367	36
North America	8,205	1,906
Canada	388	113
United States of America	7,817	1,793
North America-Other	-	-
Caribbean	22	1
Central America	33	36
South America	160	17
Argentina	12	3
Brazil	116	13
Chile	8	-
Ecuador	2	-
South America-Other	22	1
Europe	3,770	1,245
Austria	171	52
Belgium	60	23
Switzerland	193	58
Czech Republic	81	33
Germany	787	325
Denmark	59	43
Spain	163	32
Finland	26	11
France	328	137
United Kingdom	520	112
Greece	28	20
Italy	305	97
Norway	53	20
Poland	113	78
Portugal	48	4
Russian Federation	241	61
Sweden	71	8
Europe-Other	523	131
Middle East	182	45
Africa	60	16
Oceania	1,931	310
Australia	726	117
Fiji	98	10
Micronesia, Federated States of	543	68
Marshall Islands	136	23
New Zealand	193	27
Republic of the Marshall Islands	-	-
Solomon Islands	30	1
Tuvalu	27	-
Oceania-Other	178	64
Total	94,030	18,356

A YEAR IN REVIEW

JAN

- Visitors: 9,815
- Airlines in Operation: 9
- Cruise Ship: The World Residence
- Japan-Palau Yacht Race
- President Tommy E. Remengesau, Jr signed Executive Order to ban charter flights from Hong Kong and Macau.

FEB

- Visitors: 5,613
- Airlines in Operation: 7
- President Tommy E. Remengesau, Jr signed Executive Order no.433 to prohibit entry of all travelers with travel history originating from or transiting through mainland China, Hong Kong and Macau within 14 days of their arrival in the Republic of Palau.
- Executive Order 435: Addendum to Executive Order 433: Prohibiting entry of all travelers with travel history originating from or transiting through mainland China, Hong Kong, Macau within 14 days as a Preventive Measure to Prevent Entry of the 2019 Novel Coronavirus (nCoV) to Palau.
- Skymark Airlines adds Palau charters; PVA greeted passengers on this inaugural flight.
- Executive Order 436: Addendum to Executive Order 435 – Extending the duration of the preventive measures being implemented through Executive Orders No. 433 and 435 until March 31, 2020.

MAR

- Visitors: 2,746
- Airlines in Operation: 8
- Last airline operations/flights from TWAY, SKYMARK, KOREAN AIR, UNITED AIRLINES, CHINA AIRLINES, ASIANA AIRLINES and JAPAN AIRLINES. All flights are suspended until further notice
- President Tommy E. Remengesau Jr. Signed Executive Order No. 437 urging the collaboration of all government agencies in the COVID-19 response extends existing travel restrictions- temporary ban direct flights and cruise ships originating from or transiting through mainland China, Hong Kong, or Macau into Palau, as well as temporary ban of entry of foreign travelers from these areas in the past 14 days until April 30, 2020.

**APR-
AUG**

- Visitors: 60
- Airlines in Operation: 2
- Arrivals were mainly specialists from Taiwan and North America classified as business travelers.
- All scheduled and chartered airlines continue suspended operations until further notice. Asia Pacific Airlines (APA) maintains cargo and mail once a week.
- President Tommy E. Remengesau Jr. Signed Executive Order NO. 440 in April to maintain temporary flight suspension from Hong Kong, Macau, and mainland China to the Republic of Palau until June 30, 2020.
- EXECUTIVE ORDER NO.442 (July): Re-Establishing Essential Air Services

SEPT

- Visitors: 79
- Airlines in Operation: 2
- Micronesian Leadership Summit: Visitors from the Pacific Region
- Other arrivals were mainly specialists from Taiwan classified as business travelers.
- All scheduled and chartered airlines continue suspended operations until further notice. Asia Pacific Airlines (APA) maintains cargo and mail once a week.

**OCT-
DEC**

- Visitors: 47
- Airlines in Operation: 2
- Arrivals were from Japan, Taiwan, North America classified as business travelers.
- All scheduled and chartered airlines continue suspended operations until further notice. Asia Pacific Airlines (APA) maintains cargo and mail once a week.

A YEAR IN REVIEW



With the COVID-19 Pandemic affecting Palau's tourism industry with no arrivals since April 2020, the Palau Visitors Authority continued its efforts and responsibilities in ensuring that all segments of the industry are accentuated. Therefore, the opportunity was there to revisit and reassess the value and potential of tourism products to restart with a clean slate.

The Marketing Department enhanced Palau's presence in social media and instituted challenges/campaigns to engage community participation and awareness as well as working closely with the State and Community Programs Department to promote historical sites and seek out potential new local assets within the States to create promotional content. Other programs that continued throughout the year include the Night Market- which helped maintain/stimulate revenue for local vendors/companies, Beautification Projects- community based projects such as painting murals and coastal clean-ups.

Additionally, PVA conducted a "State Survey and Assessment" in Koror State, namely the Rock Islands Southern Lagoon and in key Babeldaob (from Airai to Kayangel) and Ioulaob States (Peleliu and Angaur). With each survey and assessment, PVA engaged with state leaders and communities in dialogues on several issues from lack of proper training on customer service, tour guiding and technology, funding, man-power, and lack of knowledge on marketing and promoting their assets, site management and proper site signages.

In May 2020, PVA was appointed by the National Government to be part of the Temporary Workforce Coordinating Committee along with the Ministry of Community and Cultural Affairs and the Social Security Administration. The Coordinating Committee is co-chaired by the Minister of Community and Cultural Affairs and the Chairman of the Board of the Palau Visitors Authority. The Committee includes appropriate government representatives. The purpose of the Committee is to collaborate on logistical matters, coordinate and prioritize projects, avoid duplication of work, and maximize the benefits generated for the Republic and its priorities. Within the TWCC, key staff from each agency were appointed by the Co-Chairpersons to run the Pandemic Reemployment Program or PREP. From May 13th to current, the PREP program has temporarily placed employees who were directly impacted by the effects of COVID-19.

The Palau Visitors Arrival Statistics Report is compiled by the Palau Visitors Authority. For more information please visit us at:



www.pristineparadisepalau.com



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